



Purdys Solicitors

Interview with Karen Purdy of Purdys Solicitors

I was impressed with their proactive attitude and how they knew exactly what was required to satisfy my business needs.

Case Study Overview

Purdys Solicitors is a small friendly firm of solicitors based in Cambridge, who specialize in Wills and administering estates. They have been using Hosted Desktop UK's (HDK) services since July 2014. We spoke to Director Karen Purdy to find out why she switched to a cloudbased system, and how her experience has been with HDUK.

Previously running on a traditional server, Purdys switched to HDUK last year after meeting their sales and technical team at the Legalex 2014 conference and exhibition in London. Impressed by their pre-emptive and reliable approach, the decision was made to switch to a cloud solution.

"In such a heavily regulated industry, I had concerns that a cloud-based server would not be secure. However, my fears were eliminated, as HDUK had vast knowledge of the legalities governing the legal profession, particularly confidentiality, as well as in terms of my specific business needs. HDUK have reassured me regarding the security of the system for confidentiality, compliance and safeguarding documents for the continuity of my practice."

"From the outset HDUK were really helpful. They made sure we had the correct capacity for our requirements and assured everything we needed was in place before the switch over was complete. They have been very helpful and our experience of the system has been so straight forward since setup was completed we haven't really needed assistance from their support team."

Karen also felt reassured that HDUK is a British company. "Not only are they a lovely bunch of people, but I know they are accessible and able to support me around the clock, with firsthand knowledge of my business and expert advice."

Service Overview



Number of Users

5



Number of Offices

1+

Remote



Main Application

Filos by Cognito



Services Supplied

- Hosted Desktop
- Microsoft Office
- Hosted Email
- Website hosting
- Email Archive
- Snapshot Backup

Summary of Benefits:

- ✓ Secure W
- ✓ UK based W
- ✓ 24/7 support W
- ✓ Flexible working W
- ✓ Accessing files remotely

The cloud-based system provided Purdys with a more flexible way of working. With the team frequently working from home, remote access has proved to be the best possible option for their IT provision. Having to make journeys for client meetings; Karen's time is no longer wasted, as HDUK allows her to work while on the move, by laptop or mobile phone. "Being able to access all files, even remotely, is crucial with a demanding regulatory authority and enables us to work in a more efficient way.

I have the ability to log in anywhere in the world where there is internet access. I can double check work whilst I'm sipping my cup of tea in bed or while sunbathing around the pool on holiday. There is no need to pop into the office.

"Not only does it answer our business needs, it also solves the practical issue of a physical server, which involved a chaotic mess of wires and an endless loud hum throughout the day."

Please contact us on 020 3239 6181 or email us contact@hduk.co.uk
www.hduk.co.uk

